

# **User Manual for Kiwi Warmer Rowi**

V1.3

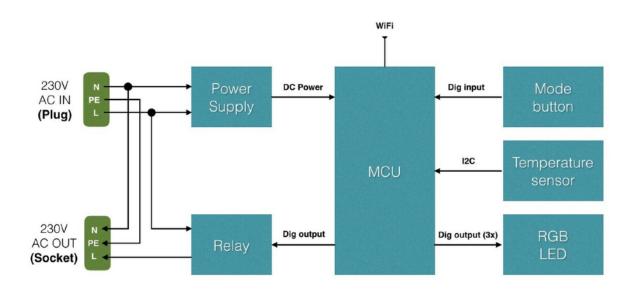


## **CONTENT**

CONTENT	2
TECHNICAL SPECIFICATIONS	3
COMMUNICATION PROTOCOLS	4
DEVICE STATES	6
DEVICE CONFIGURATION	8
REST API	11
OVERVIEW OF DEVICE PARAMETERS	17
BEST PRACTICE	18

## **TECHNICAL SPECIFICATIONS**

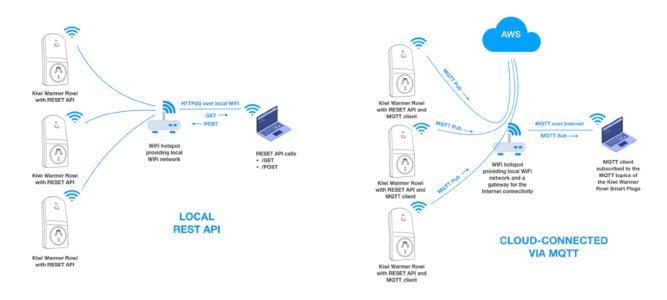
### **Block diagram**



Specifications		
WiFi	2.4 GHz 802.11b/g/n	
MCU	Espressif ESP32 WROOM 32	
Mains voltage	220 - 240V	
Max current	10A	
Temperature sensor	SHTC3	
Operating temperature	-10° 40 °C	
Overheat protection	Relay off at 65 °C	
IP Rating	IP 20	
Dimensions	61 x 130 x 64 mm	
Material	ABS and PC	
Weight	150 g	

## COMMUNICATION PROTOCOLS

Kiwi Warmer Rowi supports two communication protocols: HTTP(S) and MQTT. The HTTP(S) protocol can be used to communicate with the Smart Plug within a local WiFi network using RESET API. MQTT is a state-of-the art communication protocol for IoT devices. Each Kiwi Warmer Rowi device publishes sensor data to an MQTT topic within an AWS-based cloud backend, from which it can be accessed via an MQTT client using MQTT subscribe mechanisms. The below diagrams describe the two different communication options.



#### **HTTPS-specific**

Rowi devices are equipped with Vaiotech's SSL certificates. Compared with HTTP, HTTPS is a secure communication protocol. However, it consumes much more computational resources, which is reflected in slower response times when calling REST API commands. Also, due to high resource requirements, Rowi can accommodate only one HTTPS connection at a time. It is advisable to use HTTPS whenever possible. However, for applications that require higher performance regarding response times and that are running in isolated WiFi networks that are protected from information security threats through other means, HTTP protocol might be a better option.

Each Rowi device is pre-programmed with an SSL certificate signed by Vaiotech and associated with the following domain name: \*.kw.rowi.vaiotech.nz. Vaiotech can also provide the CA and the client certificates in the .PEM or .DER format on request to install in client's environment and to integrate Rowi devices in the corporate networks. The certificates are valid for 12 months and can be updated using the build-in firmware upgrade feature of Rowi (OTAP - Over The Air Programming).

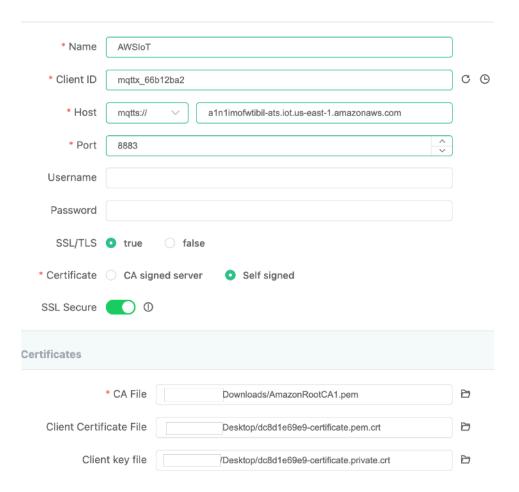
#### **MQTT-specific**

Rowi devices that are configured for MQTT, periodically submit device and sensor data to an AWS-hosted cloud server from which it can be accessed using an MQTT client, for instance MQTTX (<a href="https://mqttx.app">https://mqttx.app</a>). Since the communication between the cloud server and the client is encrypted, you will need a set of the following certificates that can be provided by Vaiotech on request: CA Certificate, Client Certificate and Client Key File.

The address of the MQTT URL is **a1n1imofwtibil-ats.iot.us-east-1.amazonaws.com** and the port is **8883.** Once connected, you will need to subscribe to an MQTT topic that is constructed according to the following format: **kw/pub/<SECRET 3>/<DEVICE ID/data** 

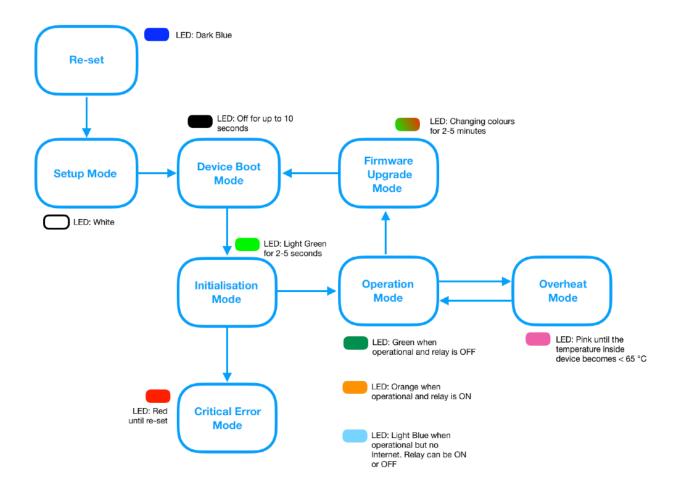
Example for an MQTT topic is kw/pub/7iYNrtoqvikhG9L3/EC:94:CB:79:C8:AC/data

Below screenshot shows an example of a working MQTT Client configuration using MQTTX:



## **DEVICE STATES**

Kiwi Warmer Rowi is equipped with an RGB LED that is used to indicate the device status. Rowi can operate in eight different modes that are explained below.



Please note that, that even though the device is in the Operation Mode and shows the correct LED status, the REST API may need up to 2 minutes to become fully accessible. Sending the /ping command via REST API after the device moves into the Operation Mode speeds up the process and makes the API accessible immediately.

Mode	Colour	Description
Re-set	Dark Blue	Factory mode. The device is not set up and is not operational. It cannot receive commands, but it is ready to be set up with the mobile app.  To re-set the device:  1. Unplug Rowi  2. Long-press the MODE button on the front side of the device and while pressed plug-in again  3. Wait until the LED starts to glow Dark Blue and then release the MODE button
Setup	◯ White	The device is in the setup mode. It is either already paired or is waiting to be paired with the mobile app. If the setup attempt was not successful, Rowi leaves this mode after 2 minutes and goes back to the previous mode.
Device Boot	LED is OFF	The mode Rowi is in while booting. This is the first mode after the device is powered on and when it is already set up. The Boot process can take up to 10 seconds.
Initialisation	Light Green	During the initialisation stage, the device checks internal settings, the integrity of the flash memory and if the internal temperature sensor is operating correctly. The Initialisation takes up to 5 seconds.
Operation	Dark Green Orange Light Blue	This is the main mode in which the device spends most of the time. Dark Green LED indicates that the device is operational but the relay is switched off. Orange means, the device is operational and the relay is switched on. Light Blue LED indicates that the device has no internet connectivity at the moment (this applies only to the devices that were configured for the Internet and/or MQTT connectivity).
Firmware Upgrade	Changing colours	Firmware upgrade initiated by the user. This process can take 2-5 minutes and is indicated by changing colours of the RGB LED.
Over Heat	Pink	Rowi considers the temperatures above 65°C to be unsafe and automatically turns off the relay. The LED remains Pink and the relay remains off as long as the temperature is above 65°C.
Critical Error	Red	The overheat control relies on the internal temperature sensor. Should the internal temperature sensor become faulty, Rowi will detect it and indicate via the Red colour of the LED. The failure of the temperature sensor is very unlikely. But should this unlikely event occur, the user is advised to no longer use Rowi and contract the vendor regarding repair or replacement.

## **DEVICE CONFIGURATION**

Kiwi Warmer Rowi can be configured using a mobile app provided by Vaiotech. The mobile app is available for iOS and Android-based phones and the download and installation instructions will be provided via email after the shipment of the Rowi devices.

#### Step 1: Connect to 2.4 GHz WiFi network

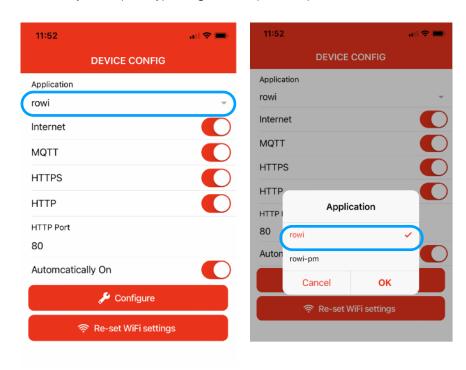
The Rowi devices require a 2.4 GHz WiFi connection. Before starting the mobile app, make sure you've connected your mobile phone with a 2.4 GHz WiFi network, the same network your Rowi devices need to be connected with. Also, have your WiFi password ready as it will be required for the device configuration.

#### Step 2: Start the mobile app

The mobile app requires Location Services to be able to be paired with the Rowi devices via WiFi. Please allow the mobile app using Location Services when asked upon the first start. After the mobile app has been started, you will be presented with the main screen called "DEVICE CONFIG". In this screen, you can select the application, the connectivity options and configure the default behaviour of the relay.

#### Step 3: Select the correct application (rowi)

In the drop-down list, select "rowi". "rowi" is the key application of the Rowi Smart Plug, while "rowi-pm" which is also available in the drop-down menu, is a new version of Rowi with an embedded power meter IC. "rowi-pm" is currently in the prototype stage and requires a specific variant of the Rowi hardware.



#### Step 4: Select connectivity options

Configure the connectivity options based on your requirements. HTTP and HTTPS protocols are used to communicate with Rowi within the local WiFi network. When choosing HTTP, you can also specify the TCP port the Rowi device should be listening to. The default port for the HTTP connections is 80. When MQTT is activated, Rowi will send device and sensor data to an MQTT topic whose format is specified in the section "Communication Protocols / MQTT-Specific" of this manual. Please note that MQTT requires Internet connectivity. Don't select MQTT if your WiFi network is not connected to the Internet. This may negatively impact the performance and the responsiveness of Rowi.

#### Step 5: Select the default behaviour of the relay

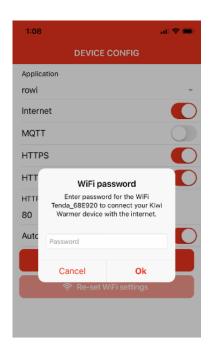
By activating the setting "Automatically On", your Rowi will automatically switch on the relay upon each boot procedure regardless of the state of the relay before the device was powered off or rebooted.

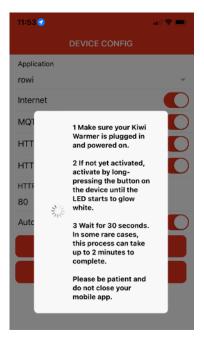
#### Step 6: Initiate the setup process

After all fields in the "DEVICE CONFIG" have been configured, click on the button "Configure" and follow the instructions of the mobile app.

The first step will be to enter the password of the WiFi network your mobile phone is currently connected with - the same WiFi network your Rowi devices need to be connected with.

In the next Step, the mobile app will instruct you to bring the device in the Setup mode by long-pressing the MODE button on the device until the LED starts to glow White. Depending on the settings of the operating system on your phone, the mobile app may require additional permissions to scan the WiFi network - if asked, please allow the mobile app to scan the WiFi network. The setup procedure usually takes 30-45 seconds, but in some rare cases it can take up to two minutes. Please be patient and don't close the mobile app and don't power off your Rowi device for at least 2 minutes. If you use the mobile for the first time within your WiFi network, it will ask you if you would like to store the WiFi password on the mobile phone for future use. It is advisable to do so, especially if you have multiple Rowi devices to configure.







#### Step 7: Setup completed - archive the device secrets

After a successful setup, the LED of your Rowi should glow Green or Orange. In case you've configured Rowi for Internet connectivity, but your WiFi network is currently not connected to the Internet, the LED will glow Light Blue.

The mobile app should now show a summary of the device configuration similar to the screenshot below. Please make sure that you store all this information as you will need it when operating Rowi. By clicking on "Send via E-Mail", you can send the entire summary to your email address (an email client must be configured on your mobile device to do so).



Parameter	Meaning / Purpose
Device ID	Mac address of the device. Used as an unique identifier.
IP address	IP address assigned by the DHCP service. Use this address to access the device via REST API.
Secret 1	Secret to access the device via HTTPS
Secret 2	n/a - Future use
Secret 3	Used to subscribe to the the MQTT topic

Click on "Another device" if you have more than one Rowi to configure. If you need to re-enter the WiFi password, click on "Re-set WiFi settings" and next time when you click on "Configure", the mobile app will ask you to re-enter the WiFi password.

#### Re-set to factory settings

In case you need to re-set your device to the factory settings, please follow these instructions:

- 1. Unplua Rowi
- 2. Long-press the MODE button on the front side of the device and while pressed plug-in again
- 2. Wait until the LED starts to glow Dark Blue and then release the MODE button

Please note that during the re-set procedure, Rowi generates a new set of secrets and the previously generated secrets become invalid.

## **REST API**

The RESP API provides a set of commands that can be sent to the Rowi device within the local WiFi network either using HTTP or HTTPS. The commands are divided into two categories: GET (Read) and POST (Write) requests. The GET requests use query string parameters whereas POST requests expect the parameters to be transmitted within the request body in JSON format. All requests sent via HTTPS also require a secret (Secret 1) to be transmitted as an additional parameter for authorisation purposes.

Please note that, that even though the device is in the Operation Mode and shows the correct LED status, the REST API may need up to 2 minutes to become fully accessible. Sending the /ping command via REST API after the device moves into the Operation Mode speeds up the process and makes the API accessible immediately. Please, also note that the command and parameter names are case sensitive!

#### **Overview of RESET API commands**

Command	Туре	Short description
/ping	GET	Checks if the device is alive and responsive
/getTemperature	GET	Returns device and ambient temperatures
/getRelayStatus	GET	Returns the current status of the relay (on or off)
/getSystemInfo	GET	Returns all settings and vital details about Rowi
/setRelayStatus	POST	Switch on/off relay
/setPermanentRelayStatus	POST	Switch on/off relay and store status in flash memory
/setMqttStatus	POST	Switch on/off MQTT protocol
/updateFirmwareAndReset	POST	Checks for and installs upgrades
/reboot	POST	Reboot Rowi

ping	
Command	/ping
Туре	GET
Description	Checks if the device is alive and responsive
Parameters	-
Return value	{
Example HTTP	http://192.168.0.111/ping
Example HTTPS	https://192.168.0.111/ping

getRelayStatus	
Command	/getRelayStatus
Type	GET
Description	Returns the current status of the relay and an info if the setting "Automatically On" is activated.
Parameters	secret for HTTPS
Return value	{
Example HTTP	http://192.168.0.111/getRelayStatus
Example HTTPS	https://192.168.0.111/getRelayStatus?secret=IS8qVlcRuVSJPfjc

setRelayStatus	
Command	/setRelayStatus
Туре	POST
Description	Sets the status of the relay to "on" or "off". The status remains valid until the next reboot of the device, at which it will be set to the value of the parameter "Automatically On".
	data {"on" or "off"} secret for HTTPS
Parameters  JSON string in the request body	For HTTP  {     data: "off" }  For HTTPS  {     data: "off",     secret: "IS8qVIcRuVSJPfjc" }
Return value	{
Example HTTP	http://192.168.0.111/setRelayStatus
Example HTTPS	https://192.168.0.111/setRelayStatus

getTemperature	
Command	/getTemperature
Type	GET
Description	Returns temperature values (temperature inside device and calculated ambient temperature)
Parameters	secret for HTTPS
Return value	{
Example HTTP	http://192.168.0.111/getTemperature
Example HTTPS	https://192.168.0.111/getTemperature?secret=IS8qVlcRuVSJPfjc

getSystemInfo	
Command	/getSystemInfo
Туре	GET
Description	Returns all configuration and system parameters of the Rowi device
Parameters	secret for HTTPS
Return value	{     "rslt": "OK",     "devi": "EC:94:CB:79:C8:AC",     "hhea": "29",     "mqon": "1",     "alon": "0",     "inon": "1",     "hwve": "6",     "swve": "1284",     "apve": "12833015",     "apty": "rowi",     "cnin": "1",     "cnmq": "1",     "nsrv": "1",     "ssrv": "1",     "rels": "0",     "temp": "2525",     "tmom": "3023",     "serr": "0",     "saft": "1",     "devt": "prod" }
Example HTTP	http://192.168.0.111/getSystemInfo
Example HTTPS	https://192.168.0.111/getSystemInfo?secret=IS8qVlcRuVSJPfjc

setPermanentRelayStatus		
Command	/setPermanentRelayStatus	
Туре	POST	
Description	Sets the status of the relay to "on" or "off" and stores it in the flash memory. The value set within the command overrides the value of "Automatically On".	
Parameters  JSON string in the request body	data {"on" or "off"} secret for HTTPS	
	For HTTP	
	{     data: "off" }	
	For HTTPS  {     data: "off",     secret: "IS8qVlcRuVSJPfjc" }	
Return value	{	
Example HTTP	http://192.168.0.111/setPermanentRelayStatus	
Example HTTPS	https://192.168.0.111/setPermanentRelayStatus	

setMqttStatus		
Command	/setMqttStatus	
Type	POST	
Description	Activates and deactivates the MQTT protocol. This command overrides the original setting of the MQTT connectivity that was configured during the initial setup of the Rowi device. Rowi needs a reboot for this setting to take effect. Also, please note that MQTT requires Internet connectivity.	
Parameters  JSON string in the request body	data {"on" or "off"} secret for HTTPS  For HTTP  {     data: "off" }  For HTTPS  {     data: "off",     secret: "IS8qVIcRuVSJPfjc" }	
Return value	{	
Example HTTP	http://192.168.0.111/setMqttStatus	
Example HTTPS	https://192.168.0.111/setMqttStatus	

updateFirmwareAndReset				
Command	/updateFirmwareAndReset			
Туре	POST			
Description	Checks if there is a new firmware version for Rowi available on the vendor's cloud server and if so upgrades Rowi. This process requires internet connectivity and can take up to 5 minutes.			
	secret for HTTPS			
	For HTTP			
Parameters	- no parameters required			
JSON string in the request body	For HTTPS			
	{     secret: "IS8qVlcRuVSJPfjc" }			
Return value	{			
Example HTTP	http://192.168.0.111/updateFirmwareAndReset			
Example HTTPS	https://192.168.0.111/updateFirmwareAndReset			

reboot				
Command	/reboot			
Type	POST			
Description	Reboots Rowi. Use reboot command whenever you need to restart Rowi instead of unplugging and plugging-in again.			
	secret for HTTPS			
	For HTTP			
Parameters	- no parameters required			
JSON string in the request body	For HTTPS			
	{ secret: "IS8qVlcRuVSJPfjc" }			
Return value	{			
Example HTTP	http://192.168.0.111/reboot			
Example HTTPS	https://192.168.0.111/reboot			

## **OVERVIEW OF DEVICE PARAMETERS**

The below table explains the different parameters that are returned with the JSON object by the REST command /getSystemInfo and as part of the MQTT message.

JSON Key	REST API	MQTT	Meaning	Format
rslt	Yes	No	Command result, either "OK", "ERROR". In case of ERROR, the error message will be delivered via the JSON key "mssg".	"OK" or "ERROR"
devi	Yes	Yes	Unique Device ID	Mac address
hhea	Yes	Yes	Device health. Values under 20% are critical. Device may need to be rebooted.	Percent 1 100
mqon	Yes	No	MQTT Protocol is activtated	1 for Yes, 0 for No
alon	Yes	Yes	The relay is automatically switched upon device start and if there are no errors.	1 for Yes, 0 for No
inon	Yes	No	Internet is on or off	1 for Yes, 0 for No
hwve	Yes	Yes	Hardware version of the device	Number 1 n
swve	Yes	Yes	Base firmware version	Number 1 n
apve	Yes	Yes	Application version	Number 1 n
apty	Yes	Yes	Application type	String
cnin	Yes	No	Connected to Internet	1 for Yes, 0 for No
cnmq	Yes	No	Connected to MQTT	1 for Yes, 0 for No
nsrv	Yes	Yes	HTTP Server is running	1 for Yes, 0 for No
ssrv	Yes	Yes	HTTPS Server is running	1 for Yes, 0 for No
rels	Yes	Yes	Relay is switched	1 for Yes, 0 for No
temp	Yes	Yes	Ambient temperature (calculated based on the offset)	Number x 100
tmom	Yes	Yes	Original temperature measured inside device	Number x 100
serr	Yes	Yes	Critical sensor error. Contact device vendor for further instructions.	1 for Yes, 0 for No
saft	Yes	Yes	Operating temperature inside the device is within the safe range.	1 for Yes, 0 for No

## **BEST PRACTICE**

#### **Performance**

To achieve the maximum performance of the Rowi devices, configure them only for those connectivity options that will be used in production operations. For instance, if you know that the WiFi network won't be connected with the Internet, do not activate Internet and MQTT, or if you know that Rowi won't be accessed via HTTPS, don't activate HTTPS. Rowi will periodically try to establish Internet and MQTT connectivity, but always fail, which will unnecessarily consume CPU and memory resources and degrade the responsiveness of the API. Also, the HTTPS server requires relatively large memory allocation which is not worth spending if HTTPS is not used.

If the API access is required immediately after reboot, send the /ping command to speed up the API readiness. Otherwise, by default, the API may need up to 2 minutes to become fully accessible.

#### **Device secrets**

If you lose the secrets or/and the IP address of the Rowi device, re-run the configuration procedure using the mobile app without prior re-setting the device to the factory settings. Doing this, Rowi will take all new settings, including the new WiFi credentials (if changed), from the mobile app, but keep the existing secrets. After the end of configuration, the mobile app will display the existing secrets and IP addresses. The same procedure applies if your WiFi settings have changed - re-run the configuration without a prior re-set of the device.

In case your secrets have been compromised, re-set Rowi to the factory settings and re-run the configuration procedure using the mobile app. Re-setting Rowi to the factory settings enforces the generation of the new secrets.

#### **Network**

Make sure your WiFi network has sufficient capacity to accommodate new Rowi devices. It is important that the DHCP service of your network doesn't re-assign the IP address that was initially assigned to a Rowi device. Ideally, your network can be configured in such a way that the assigned IP addresses are permanently bound to the MAC addresses of your Rowi devices.

### Firmware upgrades

Firmware upgrade over the air (OTAP) is one of the most complex procedures within an IoT ecosystem. To make this process as smooth as possible, follow these recommendations:

- 1) Make sure your WiFi network has a stable internet connectivity
- 2) Make sure that Rowi is not accessed by any application within your network
- 3) Run the the command /updateFirmwareAndReset
- 4) In case the first attempt fails, reboot Rowi by running /reboot command, wait for 2 minutes and execute steps 1 3 again

### **Built-in temperature measurements**

Rowi uses smart algorithms to calculate the ambient temperature based on the internal temperature of the device, the relay status and some timing-related variables. In the scenarios where there the load does not exceed 2A, the calculation of the ambient temperature is precise. Increasing load generates more heat dissipation inside the Rowi housing, which leads to inaccurate temperature calculations. In case the energy consumption is higher than 2A, but it is constant, the temperature value can be calculated based on the following formula: **Ambient Temperature = "temp" - ((0.1768 x I^2) - (0.1512 x I) - 0.102) x 100. For this formula to work, Rowi should have experienced the same load for at 45 minutes.** 

The new version of Rowi (rowi-pm) with an embedded power meter IC, which is currently in the prototype stage, provides more accurate temperature measurements regardless of the load.